



GRI Content Index

2021 SUSTAINABILITY REPORT

PICTURED:
India Matthews-Whelan (Project Delivery Officer)

GRI Content Index

As required by the GRI Standards, we provide an index that specifies each of the GRI Standards used and lists all disclosures included in the report.

GRI Standard	Year	Disclosure title	Location/additional information and omissions
Organisational Profile			
GRI 102: General Disclosures	2016	102-1 Name of the organisation	'Our organisation' p. 4
GRI 102: General Disclosures	2016	102-2 Activities, brands, products and services	'Our organisation' p. 4
GRI 102: General Disclosures	2016	102-3 Location of headquarters	Sydney, NSW Australia
GRI 102: General Disclosures	2016	102-4 Location of operations	'Our value chain' p. 8
GRI 102: General Disclosures	2016	102-5 Ownership and legal form	'Our organisation' p. 6
GRI 102: General Disclosures	2016	102-6 Markets served	'Our organisation' p. 4 'Our value chain' p. 8
GRI 102: General Disclosures	2016	102-7 Scale of the organisation	'Our organisation' p. 4 'Our value chain' p. 8 'Data tables - Workforce' p. 29
GRI 102: General Disclosures	2016	102-8 Information on employees and other workers	'Our organisation' p. 4 'Our value chain' p. 8 'Data tables - Workforce' p. 29
GRI 102: General Disclosures	2016	102-9 Supply chain	'Our value chain' p. 8
GRI 102: General Disclosures	2016	102-10 Significant changes to the organisation and its supply chain	There were no significant changes in the organisation or its supply chain during the reporting period
GRI 102: General Disclosures	2016	102-11 Precautionary Principle or approach	'Our organisation' p. 6
GRI 102: General Disclosures	2016	102-12 External initiatives	'Sustainability at Ausgrid' p. 9
GRI 102: General Disclosures	2016	102-13 Membership of associations	'Sustainability at Ausgrid' p. 9
Strategy			
GRI 102: General Disclosures	2016	102-14 Statement from senior decision maker	'CEO's message' p. 3
GRI 102: General Disclosures	2016	102-15 Key impacts, risks and opportunities	'CEO's message' p. 3 'Sustainability at Ausgrid' p. 9, 10 'Our organisation' p. 6, 7
Ethics and Integrity			
GRI 102: General Disclosures	2016	102-16 Values, principles, standards and norms of behaviour	'Our organisation' p. 5 'Sustainability at Ausgrid' p. 9
GRI 102: General Disclosures	2016	102-17 Mechanisms for advice and concerns about ethics	'Our organisation' p. 6, 7

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GRI Standard	Year	Disclosure title	Location/additional information and omissions
Governance			
GRI 102: General Disclosures	2016	102-18 Governance structure	'Our organisation' p. 7
Stakeholder Engagement			
GRI 102: General Disclosures	2016	102-40 List of stakeholder groups	'Our value chain' p. 8 'Customers and communities' p. 12, 13
GRI 102: General Disclosures	2016	102-41 Collective bargaining agreements	'Data tables – Workforce' p. 30
GRI 102: General Disclosures	2016	102-42 Identifying and selecting stakeholders	'Sustainability at Ausgrid' p. 9
GRI 102: General Disclosures	2016	102-43 Approach to stakeholder engagement	'Sustainability at Ausgrid' p. 9 'Customers and communities' p. 13, 14
GRI 102: General Disclosures	2016	102-44 Key topics and concerns raised	'Sustainability at Ausgrid' p. 9, 10
Reporting Practice			
GRI 102: General Disclosures	2016	102-45 Entities included in the consolidated financial statements	'Our organisation' p. 6 'Our value chain' p. 8
GRI 102: General Disclosures	2016	102-46 Defining report content and topic boundaries	'Our value chain' p. 8
GRI 102: General Disclosures	2016	102-47 List of material topics	'Sustainability at Ausgrid' p. 10
GRI 102: General Disclosures	2016	102-48 Restatements of information	There are no cases where data has been restated
GRI 102: General Disclosures	2016	102-49 Changes in reporting	There have been no changes to the material topics since the last reporting period (FY20 Sustainability Report)
GRI 102: General Disclosures	2016	102-50 Reporting period	This report details our performance during the financial year FY21 (1 July 2020 to 30 June 2021)
GRI 102: General Disclosures	2016	102-51 Date of most recent report	This is Ausgrid's third Sustainability Report in line with the GRI Standard. Our previous report is our FY20 Sustainability Report.
GRI 102: General Disclosures	2016	102-52 Reporting cycle	Ausgrid will report on its sustainability performance annually
GRI 102: General Disclosures	2016	102-53 Contact point for questions regarding the report	https://www.ausgrid.com.au/Contact-Us
GRI 102: General Disclosures	2016	102-54 Claims of reporting in accordance with the GRI Standards	'Sustainability at Ausgrid' p. 9, 10 This Report has been prepared in accordance with the GRI Standards: Core option
GRI 102: General Disclosures	2016	102-55 GRI content index	Appendix to the FY21 Sustainability Report (this table)
GRI 102: General Disclosures	2016	102-56 External assurance	We have not engaged an external assurance provider. Ausgrid has governance, reporting and internal review processes in place to ensure that the quality of information contained within this report is factually correct.

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GRI Standard	Year	Disclosure title	Location/additional information and omissions
Customers and communities			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'CEO message' p. 3 'Our organisation' p. 6, 7 'Sustainability at Ausgrid' p. 9, 10 'Customers and communities' p. 12
GRI 413: Local communities	2016	413-1 Operations with local community engagement, impact assessments, and development programs	'Customers and communities' p. 12, 13, 14
Our metric		Electricity Safety Week	'Customers and communities' p. 13 'Data tables - Health and safety' p. 31
Our metric		System Average Interruption Duration Index/System Average Interruption Frequency Index	'Data tables - Power Sold' p. 35
Our metric		Power prices	'Data tables - Power Sold' p. 35
Our metric		Power sold	'Data tables - Power Sold' p. 35
Affordability			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'CEO message' p. 3 'Our organisation' p. 6, 7 'Customers and communities' p. 15 'Sustainability at Ausgrid' p. 9, 10
Own metric		Power prices	'Data tables - Power Sold' p. 35
COVID-19			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'CEO message' p. 3 'Our organisation' p. 6, 7 'Customers and communities' p. 12, 13 'Sustainability at Ausgrid' p. 9, 10 'Our people' p. 17
GRI 403: Occupational Health and Safety	2018	403-2 Hazard identification, risk assessment and incident investigation	'Our organisation' p. 6, 7 'Our people' p. 17
GRI 416: Customer Health and Safety	2018	416-1 Assessment of the health and safety impacts of product and service categories	'Our people' p. 17 'Customers and communities' p. 12, 13

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GRI Standard	Year	Disclosure title	Location/additional information and omissions
Health and safety			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'CEO message' p.3 'Our organisation' p. 6, 7 'Sustainability at Ausgrid' p. 9, 10 'Our people' p. 19, 20
GRI 403: Occupational Health and Safety	2018	403-1 Occupational health and safety management system	'Our organisation' p. 6, 7
GRI 403: Occupational Health and Safety	2018	403-2 Hazard identification, risk assessment and incident investigation	'Our organisation' p. 6, 7 'Our people' p. 19, 20 'Customers and communities' p. 12, 13
GRI 403: Occupational Health and Safety	2018	403-3 Occupational health services	'Our people' p. 19, 20
GRI 403: Occupational Health and Safety	2018	403-4 Worker participation, consultation and communication on occupational health and safety	'Our people' p. 19, 20
GRI 403: Occupational Health and Safety	2018	403-5 Worker training on occupational health and safety	'Our people' p. 19, 20
GRI 403: Occupational Health and Safety	2018	403-6 Promotion of worker health	'Data tables - Health and safety' p. 31
GRI 403: Occupational Health and Safety	2018	403-8 Workers covered by an occupational health and safety management system	'Our people' p. 19, 20
GRI 403: Occupational Health and Safety	2018	403-9 Work-related injuries	'Data tables - Health and safety' p. 31
GRI 403: Occupational Health and Safety	2018	403-9 Work-related deaths	'Data tables - Health and safety' p. 31
GRI 416: Customer Health and Safety	2018	416-1 Assessment of the health and safety impacts of product and service categories	'Our people' p. 19, 20
Our metrics		Health and safety	'Data tables - Health and safety' p. 31
Inclusion and diversity			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'Our organisation' p.6, 7 'Sustainability at Ausgrid' p. 9, 1 'Our people' p. 18
GRI 401: Employment	2016	401-1 New employee hires and employee turnover	'Data tables - Workforce' p. 29
GRI 405: Diversity and Equal Opportunity	2016	405-1 Diversity of governance bodies and employees	'Our organisation' p. 6, 7 'Data tables - Workforce' p. 29
Own metrics		Workforce	'Our people' p. 17 'Data tables - Workforce' p. 29

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GRI Standard	Year	Disclosure title	Location/additional information and omissions
Emerging technologies			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'CEO message' p.3 'Our organisation' p. 6, 7 'Sustainability at Ausgrid' p. 9, 10 'Energy solutions' p. 24
GRI 203: Indirect Economic Impacts	2016	203-1 Infrastructure investments and services supported	'Energy solutions' p.24, 25
Network resilience			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'Our organisation' p. 6, 7 'Sustainability at Ausgrid' p. 9, 10 'Energy solutions' p. 26, 27
GRI 203: Indirect Economic Impacts	2016	203-2 Significant indirect economic impacts	'Energy solutions' p. 26, 27
Climate change			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'Our organisation' p. 6, 7 'Sustainability at Ausgrid' p. 9, 10 'Energy solutions' p. 22, 23
GRI 203: Indirect Economic Impacts	2016	203-2 Significant indirect economic impacts	'Energy solutions' p. 26, 27
GRI 305: Emissions	2016	305-1 Direct (Scope 1) GHG emissions	'Data tables - Environment' p. 32
GRI 305: Emissions	2016	305-2 Energy indirect (Scope 2) GHG emissions	'Data tables - Environment' p. 32
GRI 305: Emissions	2016	305-3 Other indirect (Scope 3) GHG emissions	'Data tables - Environment' p. 32
GRI 305: Emissions	2016	305-5 Reduction of GHG emissions	'Energy solutions' p. 22, 23 'Data tables - Environment' p. 33
GRI 307: Environmental Compliance	2016	307-1 Non-compliance with environmental laws and regulations	'Data tables - Environment' p. 34
Cyber and physical security			
GRI 103: Management approach	2016	103-1/2/3 Explanation of the material topic and its boundary. The management approach and its components. Evaluation of the management approach.	'Our organisation' p. 6, 7 'Sustainability at Ausgrid' p. 9, 10 'Energy solutions' p. 28



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